

# Water Conservation Notice



## STAGE 4 - EXCEPTIONAL

### Goal:

Achieve a forty percent (**40%**) **MANDATORY** reduction in total and daily water demand.

### Triggers / Reasons:

When any of the following occur:

1. Upon notification by the managing Groundwater Conservation District or Regional Surface Water Authority that the District or Authority has declared Exceptional Drought Stage.
2. When critical system capacities are threatened or system failures are imminent.

### Mandatory Restrictions:

The Utility enforces the following mandatory restrictions in outdoor water use:

- Use of automatic irrigation systems and hose end sprinklers is prohibited.
- Use of soaker hoses on building foundations is prohibited.
- Irrigation of landscaped areas, such as gardens, trees and flowers by a faucet-filled bucket or watering can is prohibited.
- Washing vehicles, motorbikes, boats, trailers, airplanes or other vehicles with a hand-held bucket or a hand-held hose equipped with an automatic shutoff nozzle is prohibited.
- Outdoor water use, such as filling, refilling or adding of water to swimming pools, wading pools and Jacuzzi-type pools; and operation of any ornamental fountain or pond for aesthetic or scenic purposes except where necessary to support aquatic life or where such fountains or ponds are equipped with a re-circulation system is prohibited.
- Washing or rinsing driveways, sidewalks, or streets is prohibited at all times. The use of water for construction purposes from designated fire hydrants is permitted under special permit.

### Violations & Penalties:

**First Violation:** The customer will be notified by written notice of their specific violation.

**Second Violation:** After written notice, the utility may install a flow restricting device in the line to limit the amount of water which will pass through the meter in a 24-hour period. The utility may charge the customer for the actual cost of installing and removing the flow restricting device, not to exceed \$50.00.

**Third Violation:** The utility may discontinue service at the meter for a period of seven (7) days, or until the end of the calendar month, whichever period is shorter. The normal reconnect fee of the utility will apply for restoration of service.

THIS DOCUMENT IS A SUMMARY OF OUR DROUGHT CONTINGENCY PLAN AND DOES NOT LIMIT OR REDUCE THE CUSTOMER'S OBLIGATIONS OR AFFECT OUR RIGHTS UNDER THE DROUGHT CONTINGENCY PLAN.

For up to date information on current water usage restrictions, please visit our website's Drought Notices page at: [www.swwc.com/texas/drought](http://www.swwc.com/texas/drought).