



IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Este informe contiene información muy importante sobre su agua potable. Para más detalles en español, llame al (626) 543-2640 para el área de servicio de San Jose Hills, o al (562) 944- 8219 para el área de servicio de Whittier/La Mirada. Para obtener una copia de este aviso en español visite nuestro sitio web en www.swwc.com/suburban/announcements/

這是關於您的飲用水的重要信息。有關中文的更多詳情，請致電 (626) 543-2640到San Jose Hills服務區，或致電 (562) 944-8291到Whittier / La Mirada服務區。有關本通知的中文版，請訪問我們的網站：
www.swwc.com/suburban/announcements/

이것은 식수에 대한 중요한 정보입니다. 한국어로 자세한 정보를 원하시면 San Jose Hills 서비스 지역은 (626) 543-2640으로 전화하거나 Whittier / La Mirada 서비스 지역은 (562) 944-8219로 전화하십시오. 한국어로 된 이 통지서 사본은 웹 사이트 www.swwc.com/suburban/announcements/

Đây là thông tin quan trọng về nước uống của bạn. Để biết thêm thông tin bằng tiếng Việt, hãy gọi khu vực dịch vụ San Jose Hills theo số (626) 543-2640 hoặc khu vực dịch vụ Whittier / La Mirada theo số (562) 944-8219. Để có một bản sao của thông báo này bằng tiếng Việt, vui lòng truy cập www.swwc.com/suburban/announcements/

Ito ay mahalagang impormasyon tungkol sa iyong inuming tubig. Para sa karagdagang impormasyon sa Tagalog, tawagan ang lugar ng serbisyo ng San Jose Hills sa (626) 543- 2640 o lugar ng serbisyo ng Whittier / La Mirada sa (562) 944-8219. Para sa isang kopya ng tagalog na ito ng paunawa, mangyaring bisitahin ang www.swwc.com/suburban/announcements/

Monitoring requirements not met for Suburban Water System – San Jose Hills

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether our drinking water meets health standards. During April 2022, we inadvertently collected microbiological samples in the distribution system from an incorrect location and therefore, cannot be sure of the quality of our drinking water at that time. This deviation did not result in an emergency; however, our customers have a right to know what happened, whether customers need to act in response to this incident, and what Suburban did to correct this situation.

What should you do?

- There is nothing you need to do at this time.
- The table below lists the contaminant(s) we did not properly test for during the last year, how many samples we are required to take and how often, how many samples we took, when samples should have been taken, and the date on which follow-up samples were taken.

Contaminant	Required Sampling Frequency	Number of Samples Taken	When All Samples Should Have Been Taken	When Samples Were or Will Be Taken
Distribution Total Coliform	Three samples within 24 hours of each total coliform positive sample	Only two out of the three from the approved locations	April 2022	Repeat samples were collected in April 2022

- If you have health issues and are concerned about the consumption of this water, you could consult your doctor.

What happened? What is being done?

Suburban is required to routinely sample its water distribution system, and test those samples for total coliform bacteria, as an indicator of water quality concerns. On April 19th and April 26th, 2022, the laboratory notified Suburban that some samples were positive for total coliform bacteria. There are multiple reasons that routine bacteriological samples can contain coliform bacteria that are unrelated to the quality of the drinking water. To eliminate such variables and confirm the quality of the drinking water, Suburban follows a DDW-approved process to perform repeat bacteriological sampling at multiple locations, all specified in the Bacteriological Site Sampling Plan (BSSP). Suburban collected all required samples, however, two of the samples were collected at a location not listed on the approved BSSP. **All repeat samples were negative for Total Coliform and E. Coli. Bacteria, indicating no problems with the water quality.**

To address this issue, Suburban had a laboratory accredited by the State of California under the Environmental Laboratory Accreditation Program provide refresher training to the Water Quality staff on bacteriological sampling regulations.

For more information, please contact Suburban's Water Quality Manager Sandy Nimat at (626) 543-2640, snimat@swwc.com, or 1325 North Grand Avenue, Suite 100, Covina, CA 91724.

Secondary Notification Requirements

Please share this information with other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this public notice in a public place or distributing copies by hand or mail.

Upon receipt of notification from a person operating a public water system, the following notification must be given within 10 days [Health and Safety Code Section 116450(g)]:

- SCHOOLS: Must notify school employees, students, and parents (if the students are minors).
- RESIDENTIAL RENTAL PROPERTY OWNERS OR MANAGERS (including nursing homes and care facilities): Must notify tenants.
- BUSINESS PROPERTY OWNERS, MANAGERS, OR OPERATORS: Must notify employees of businesses located on the property.

A copy of this notice can also be found at <https://www.swwc.com/suburban/announcements/>

This notice is being sent to you by Suburban Water System – San Jose Hills.

State Water System ID#: 1910205

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