

















NEW!! Pay with CASH at Your Local Store

-  To Pay at your local store visit [CheckFreePay.com](https://www.checkfreepay.com) and select Find A CheckFreePay Agent > to find the closest pay location near you!
-  Look for Suburban Water Systems name on the "Please Select Biller" drop-down list to verify the location will accept cash payments for your utility.
-  To find the location nearest you that can accept cash payments, enter your ZIP code to get a list of available locations.
-  Don't forget to bring a copy of your water bill with you to the payment location. The store will not be able to process your payment without it.
-  Please note that payments are CASH ONLY. There will not be any convenience fees.
-  Payments normally will be posted to your account the following business day. If your water has been disconnected or is in danger of being disconnected, please contact Suburban Customer Service at the phone number listed on your bill to inform them about your payment. You will need the payment amount and your payment confirmation number.





Payments Online:

-  Go to [SWWC.com](https://www.swwc.com) and Select **Pay Your Bill Online** (top right corner)
-  Register and set up an Account or choose Pay My Bill to make a one-time payment
-  RESIDENTIAL CUSTOMERS ONLY- Can pay your water bill with your Visa or MasterCard
-  ALL CUSTOMERS - Can pay from your checking accounts.
-  Set up recurring payments, see your last payment, get copies of your bills, and view account activity

Pay Over the Phone (Residential Customers Only)

-  Pay your bill using your VISA or MasterCard
-  Call your local District Office: West Covina Area Residents- 626.543.2640
Whittier/La Mirada Area Residents- 562.944.8219
-  Press Option 2 to pay over the phone
-  You will need your Suburban Account Number, Credit Card Number, 3-Digit Security code (from the back of the credit card), and the zip code of the credit card billing address
-  For Security Reasons, Suburban's Customer Service Representatives are unable to process your payments over the phone. Payments can only be made using the automated phone system.

Paperless Billing:

-  Set up Paperless Billing to receive monthly email notifications that your bill is available to view
Go to [SWWC.com](https://www.swwc.com) and Select **Pay Your Bill Online** (top right corner)
-  Register and set up an Account
-  Select the "Settings" tile and Click on "Paperless Billing" to get it set up
-  Save paper and reduce mail and paper clutter!



Suburban
Water Systems

A SouthWest Water Company

A NEW WAY TO PAY YOUR BILL PAY WITH CASH AT A LOCAL STORE



EASY. CONVENIENT. FAST.

Pay with **CASH** at Your Local Store



Other Convenient Payment Options

Payments Online

Pay Over the Phone

