

Understanding Your Bill



Customer Service: 866-654-7992
Emergencies: 866-654-7992

Account Number: 0010000XXXXX
Invoice Number: xxxxxxxxxxxxxx
Billing Date: 01/26/2016
Total Amount Due By: 02/11/2016
Service Address: 123 Main Street
GRANBURY TX 76048

Questions & Comments

Get in touch with us. We're here to help. Our customer Service is open Monday - Friday 8:30 a.m. - 5 p.m.

Bill Overview

A snapshot of your most important bill information. It shows the date you were billed, the date payment is due.

Current Reading Based on Actual

Rate Type	Meter Read Dates		Number Of Days	Meter Reading		Usage KGAL	Meter Number
	From	To		Previous	Current		
5/8" - R	12/17/15	01/15/16	30	104.0	107.0	3.0	XXXXXXX

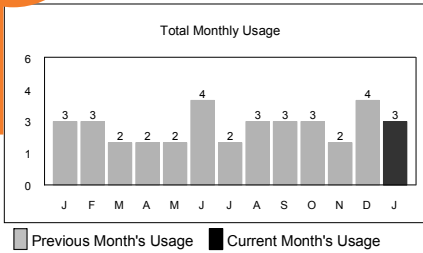
Current Reading

Wondering how much water you used in the last billing period? This section gives you information such as the size of your meter, the dates the meter was read and the amount of usage you are being billed for.

Water Usage History

Compare usage from your current billing cycle to your previous months.

(KGal (1000 Gallons) Average Consumption = 2.8
Water Usage History - 13 Month Usage in KGal*



Message Center

Preparing Water Pipes for Frigid Temps***Remove and drain outdoor hoses and sprinkler lines. Consider installing UL-listed pipe sleeves to insulate exposed water pipes like a "pipe sleeve" or insulating "heat tape," or similar materials.

Monthly Message

Check this section for reminders, programs, services and savings that might be of interest to you.

Need assistance paying your water bill? Registration for Help2Others is underway.

Please detach and return the bottom portion with your payment.



Customer Service: 866-654-7992
Emergencies: 866-654-7992

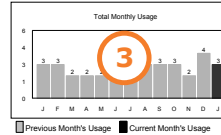
Account Number: 0010000XXXXX
Invoice Number: xxxxxxxxxxxxxx
Billing Date: 01/26/2016
Total Amount Due By: 02/11/2016
Service Address: 123 Main Street
GRANBURY TX 76048

Current Reading Based on Actual

Rate Type	Meter Read Dates		Number Of Days	Meter Reading		Usage KGAL	Meter Number
	From	To		Previous	Current		
5/8" - R	12/17/15	01/15/16	30	104.0	107.0	3.0	XXXXXXX

*KGal (1000 Gallons) Average Consumption = 2.8

Water Usage History - 13 Month Usage in KGal*



Account Summary

Previous Bill Amount	\$26.54
Payment Received 01/13/16 - Thank You (Payments after 5:00pm will NOT reflect on this invoice.)	-\$26.54
Balance	\$0.00
Current Billing and Other Charges	
Water Base	\$45.23
Water Usage	\$22.14
TX Comm Environ Quality	\$0.07
Total Current Charges	\$68.04
Current Account Balance	\$68.04

Message Center

Preparing Water Pipes for Frigid Temps***Remove and drain outdoor hoses and sprinkler lines. Consider installing UL-listed pipe sleeves to insulate exposed water pipes like a "pipe sleeve" or insulating "heat tape," or similar materials.

Need assistance paying your water bill? Registration for Help2Others is underway.

Account Number: 0010000XXXXX
Current Account Balance: \$68.04

SOUTHWEST WATER COMPANY
P.O. Box 4657
Houston, TX 77210-4657

Please check here and see reverse for address and phone corrections.

John and Jane Doe
123 Main Street
GRANBURY TX 76048

SOUTHWEST WATER COMPANY
P.O. Box 4657
Houston, TX 77210-4657

000000000000 03 00002 00001000052653 & 00 00006804 00006804 &

Account Number: 0010000XXXXX
Current Account Balance: \$68.04

Please make check payable to
SOUTHWEST WATER COMPANY

Amount Enclosed

Payment Slip

Tear off this section and return it with your payment.

Don't have time to mail in your payment? You can also make a payment online. To enroll visit us online at www.swwc.com/myaccount.

SOUTHWEST WATER COMPANY
P.O. Box 4657
Houston, TX 77210-4657

Please check here and see reverse for address and phone corrections.

000000000000 03 00002 00001000052653 & 00 00006804 00006804 &

John and Jane Doe
123 Main Street
GRANBURY TX 76048

SOUTHWEST WATER COMPANY
P.O. Box 4657
Houston, TX 77210-4657

000000000000 03 00002 00001000052653 & 00 00006804 00006804 &

Entendiendo Tu Factura



Customer Service: 866-654-7992
Emergencies: 866-654-7992

Account Number: 0010000XXXX
Invoice Number: xxxxxxxxxxxx
Billing Date: 01/26/2016
Total Amount Due By: 02/11/2016
Service Address: 123 Main Street
GRANBURY TX 76048

Preguntas & Comentarios

Póngase en contacto con nosotros. Estamos aquí para ayudar. Nuestro servicio al cliente está abierto de Lunes - Viernes de 8:30 am - 5 p.m.

Factura General

Una captura de la información más importante de su factura. Se muestra la fecha en que se le facturó, y la fecha límite de pago.

Current Reading Based on Actual

Rate Type	Meter Read Dates		Number Of Days	Meter Reading		Usage KGAL	Meter Number
	From	To		Previous	Current		
5/8" - R	12/17/15	01/15/16	30	104.0	107.0	3.0	XXXXXX

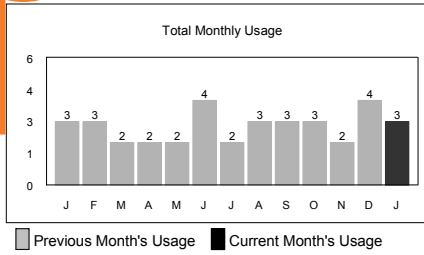
Lectura Actual

Se pregunta qué cantidad de agua que ha utilizado en el último período de facturación? Esta sección proporciona información como el tamaño de su medidor, las fechas de la lectura del medidor y la cantidad de uso que se le están facturando.

Historial de Uso de Agua

Compara el uso de su ciclo de facturación actual a los meses anteriores.

Water Usage History - 13 Month Usage in KGal*



Message Center

Preparing Water Pipes for Frigid Temps***Remove and drain outdoor hoses and sprinkler lines. Consider installing insulate exposed water pipes like a "pipe sleeve" or insulated "heat tape," or similar materials.

Mensaje Mensual

Mira esta sección para recordatorios, programas, servicios y ahorros que podría ser de interés para usted.

Need assistance paying your water bill? Registration for Help2Others is underway.

Please detach and return the bottom portion with your payment.

SOUTHWEST WATER COMPANY
P.O. Box 4657
Houston, TX 77210-4657

Please check here and see reverse for address and phone corrections.



John and Jane Doe
123 Main Street
GRANBURY TX 76048

Account Number: 0010000XXXX
Current Account Balance: \$68.04

Please make check payable to
SOUTHWEST WATER COMPANY

Amount Enclosed

SOUTHWEST WATER COMPANY
P.O. Box 4657
Houston, TX 77210-4657

Boleta de Pago

Desprende esta sección y regrésala con su pago.

¿No tiene tiempo para enviar su pago por correo? También puede hacer un pago en línea. Para inscribirse visítanos en línea en www.swwc.com/myaccount.

Resumen de la Cuenta

Cantidad de Factura Anterior: La cantidad de pago de su factura anterior.

Pago Recibido: El pago más reciente que hemos recibido.

Balance: La diferencia entre la cantidad de la factura anterior y el pago recibido.

Base de Agua: El cargo mensual a su cuenta de agua.

Uso de Agua: La cantidad de agua que utiliza por el precio que paga por kgal.

TX. Comm Environ Quality: El cargo mensual de 1% por la cantidad de base de agua y uso de agua por la Comisión de Texas de Calidad Ambiental.

Saldo de la cuenta corriente: Esto incluye su balance y cargos total actuales.

000000000000 03 00002 00001000052653 & 00 00006804 00006804 &